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| A picture containing sketch, circle, drawing, clipart  Description automatically generated | ASIA-PACIFIC TELECOMMUNITY |  |
| **The Meeting of the SATRC Working Group**  **on Policy, Regulation and Services** |  |
| 14 – 16 May 2024, Islamabad, Pakistan | 19 February 2024 |

**TENTATIVE PROGRAMME**

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| **TIME**  **(UTC+5.00)** | **PROGRAMME** |
|  | **Day 1: Tuesday, 14 May 2024** |
| 09:30 – 10:00 | Registration |
| 10:00 – 10:15 | **Opening**   * Remarks by the Asia-Pacific Telecommunity (APT) * Remarks by the Chair of SATRC Working Group on Policy, Regulation and Services * Remarks by the Pakistan Telecommunication Authority (PTA)   (Group Photo Session) |
| 10:15 – 10:30 | **Coffee/Tea Break** |
| 10:30 – 11:00 | **Session 1**   * Adoption of the agenda * Outcomes of the 16th Session of the General Assembly (GA-16) and the 47th Session of the Management Committee (MC-47) of the APT related to SATRC * Outcomes of the 24th meeting of SATRC (SATRC-24) * Overview of the Strategic Plan of APT for 2024-2026 * Overview of the SATRC Action Plan Phase IX (SAP-IX) * Review the previous activities of Working Group on Policy, Regulation and Services |
| 11:00 – 12:30 | **Session 2 – Discussion on Work Item**  Work Item: ***Study of the regulatory challenges concerning new technologies and smart solutions for Fixed and Mobile Broadband.***   * Introduction of the Work Item * Related presentations * Appointment of the Lead Expert for the Work Item * Discussion on the Work Item and draft outcomes * Development of the workplan and questionnaires |
| 12:30 – 14:00 | **Lunch Break** |
| 14:00 – 15:30 | **Session 3 –** **Discussion on Work Item**  Work Item: ***Enhancing the Utilization of Universal Service Obligation Fund for Digital Inclusion.***   * Introduction of the Work Item * Related presentations * Appointment of the Lead Expert for the Work Item * Discussion on the Work Item and draft outcomes * Development of the workplan and questionnaires |
| 15:30 – 15:45 | **Coffee/Tea Break** |
| 15:45 – 17.15 | **Session 4 – Discussion on Work Item**  Work Item: ***Enhancing ICT E-Waste Management Regulations for Sustainable Development***   * Introduction of the Work Item * Related presentations * Appointment of the Lead Expert for the Work Item * Discussion on the Work Item and draft outcomes * Development of the workplan and questionnaires |
|  | **Day 2: Wednesday, 15 May 2024** |
| 9:30 – 11:00 | **Session 5 –** **Discussion on Work Item**  Work Item: ***Study on challenges and addressal of online scams and digital financial frauds taking into account the consumer information protection and rights.***   * Introduction of the Work Item * Related presentations * Appointment of the Lead Expert for the Work Item * Discussion on the Work Item and draft outcomes * Development of the workplan and questionnaires |
| 11:00 – 11:15 | **Coffee/Tea Break** |
| 11:15 – 12:45 | **Session 6 – Discussion on Work Item**  Work Item: ***Study on challenges and addressal of online scams and digital financial frauds taking into account the consumer information protection and rights.*** |
| 12:45 – 14:00 | **Lunch Break** |
| 14:00 – 15:30 | **Session 7 –** **Discussion on Work Item**  Work Item: ***Analyzing the impact of convergence and emerging services on the tariff policies in SATRC countries.***   * Introduction of the Work Item * Related presentations * Appointment of the Lead Expert for the Work Item * Discussion on the Work Item and draft outcomes * Development of the workplan and questionnaires |
| 15:30 – 15:45 | **Coffee/Tea Break** |
| 15:45 – 17:15 | **Session 8 – Discussion on Work Item**  Work Item: ***Smart Cities and Societies: Experience and Case Studies in SATRC countries in deploying IoT, Big Data and similar technologies.***   * Introduction of the Work Item * Related presentations * Appointment of the Lead Expert for the Work Item * Discussion on the Work Item and draft outcomes * Development of the workplan and questionnaires |
|  | **Day 3: Thursday, 16 May 2024** |
| 9:30 – 11:00 | **Session 9 *–* Consideration of the Outcomes**   * Consideration of the draft questionnaires of the Work Items |
| 11:00 – 11:15 | **Coffee/Tea Break** |
| 11:15 – 12:45 | **Session 10 *–* Consideration of the Outcomes**   * Consideration of the compiled workplan of the Working Group * Way forward * Any other matters |
| 12:45 – 13:00 | **Closing**     * Remarks by the Asia-Pacific Telecommunity (APT) * Remarks by the Pakistan Telecommunication Authority (PTA) * Remarks by the Chair of SATRC Working Group on Policy, Regulation and Services |
| 13:00 – 14:00 | **Lunch Break** |
| 14:00 | **Local Site Visit (TBD)** |

*Note: For the delegates attending virtually, Zoom meeting room will be opened 30 minutes prior to the start of the session every day during the meeting.*